



This Carolina Thomas Bus Buzz is making you aware of a couple specifics in regards to the dome lights on a C2.

This information is intended to notify you of a couple specifics so we can help you with this issue while we work on the details behind the scenes.



Condition: Periodically we receive a C2 dome light that has failed.

Carolina Thomas is working with the vendor (Weldon) that produces the light as well as with Thomas Bus to prevent this issue from occurring in the future.



Please watch for the following items to make sure that the correct bulb is installed in the dome light assembly when you are maintaining your buses.

Please see the photos that follow for additional information.



A Couple Hints:

1. Please return the entire assembly back to us just like the new part purchased (light housing, bulb, lens, & socket) or we are not allowed to submit the claim on your behalf.
2. Make sure the bulb replaced is a **912** bulb. This is the only bulb that should be used in the C2 dome light. NOT A **921**.

NOTE:

912 bulb is CORRECT.

921 bulb is incorrect.





912 = correct bulb
921 = wrong bulb



NOTE: Only a 912 bulb should be used in a C2 dome light. Other bulbs are very similar but produce too much heat in the dome light. The numbers are very similar so you must be careful.

Warrantable Failure Hints

1. A bulb that is simply burned out is not covered under warranty per the State's bus specs.
2. An assembly that appears overheated is covered for the warranty period if the entire assembly is returned and it has the correct bulb (912).
3. Only a 912 bulb can be used in the C2 dome light. If a 921 is installed the warranty on the assembly is voided.





**Please return 912
bulb and bulb
socket.**

**Please return lens
and light housing.**



NOTE: Please return the entire assembly if you are submitting for warranty. We have to send the entire assembly to the company that made the light or we cannot get it covered for you. (We are required to return the housing, bulb, lens, & socket as an assembly...just like the new one you purchased from us.)



Warning

Please check your stock for the incorrect bulb (921). Only a 912 dome light bulb should be used in the C2.

Any other bulb produces too much heat and may cause further damage.

912 = Correct bulb

921 = WRONG BULB

