



**Buzz Here! Calling all NC
County Transportation
Officials (Service and Parts).**

**Subject: Adding extra
resources to provide quicker
warranty parts support.**





As you know the new Thomas Buses come with a 5-year warranty. The number of buses that have this 5-year warranty has exponentially increased over the last few years.





As a result, we are adding additional staff here at Carolina Thomas so we can respond quicker to your warranty parts questions and requests.





**Warranty questions and
warranty parts?**

2 contacts now for you vs. 1

Woody Corder – wcorder@carolinathomas.com

Fax: 336-856-1250 or phone: 800-440-3492 Ext. 383

Kerry Loggins – kloggins@carolinathomas.com

Fax: 336-856-1250 or phone: 800-440-3492 Ext. 364





Most of you already know Woody as he has been taking your calls for some time and will continue to do so.

Kerry Loggins is not new to Thomas or us at Carolina Thomas. He has been in the bus business for 21 years and is a great asset to us and now to you.

Keep both their extensions and email, fax, or call either one of them. A lot of folks are emailing now and this is working great!





We have also hired another parts person to handle the shipment of warranty parts and the receipt of the failed parts to make this run smoother. Our Goal: Ship warranty parts in stock by the next business day.





As promised, Carolina Thomas continues to improve and your feedback is always welcome. This is evidenced in these latest improvements. We continue to strive to be the best bus vendor in this state! We want you to choose us if given a choice.

