

Carolina Thomas Expands Parts Resources

We're serious about exceptional customer service.

So when you asked us for additional parts resources, we listened. And we delivered.

We are happy to announce that we have expanded our parts resources to better serve you. Since introducing free ground shipping in November 2013, we have:

- Added a fourth Inside Parts Specialist* to handle increased phone inquiries and orders
- Added a designated Parts Puller to allow Inside Parts Specialists to focus solely on incoming calls
- Sharpened our strategic focus and commitment to deliver exceptional service and value for our parts customers

Your Carolina Thomas Parts Professionals

Steve Connolly – Parts Manager (800) 440-3492, x 366 sconnolly@carolinathomas.com

Inside Parts Sales

*Michael Barham	(800) 440-3492, x 374	mbarham@carolinathomas.com
Eric Lachey	(800) 440-3492, x 377	elachey@carolinathomas.com
Phillip Robinson	(800) 440-3492, x 373	probinson@carolinathomas.com
Travis Smith	(800) 440-3492, x 381	tsmith@carolinathomas.com

Outside Parts Sales

Kelly Price - Eastern Region	M (336) 687-4765	kprice@carolinathomas.com
Charlie Grissom - Central Region	M (336) 580-1905	cgrissom@carolinathomas.com
Harold Laflin – Western Region	M (336) 215-7651	hlaflin@carolinathomas.com

We believe delivering exceptional customer service is an investment in you – our customer.

Choose exceptional customer service – choose Carolina Thomas.