

June 8, 2012

Carolina Thomas Bus Buzz # 88

A/C Seasonal Service Reminder - DPI Message # 590



*The bus
Professionals*

Dear Tom,

Carolina Thomas participates in a weekly conference call with members of DPI to discuss issues and progress on what we are working on to make the bus better. Last week we discussed A/C System Service reminders. DPI has also sent out a communication on this issue ([DPI Message #590](#)) so we are doing our part now to follow up with you. As you know, Carolina Thomas has 3 fully equipped A/C Service Trucks. We use these to travel to your location and provide A/C service that saves you the expense of having to take vehicles to a service facility.

When onsite, our A/C technicians periodically find the A/C evaporator filters plugged with debris when they start troubleshooting a system that is not cooling properly. This is our friendly reminder to ask you to make sure that the A/C filters are checked on your 30 day inspections. Please clean them if necessary as this is not warranty and we have to bill you for this work.



If the interior evaporator filters are plugged and restricting the air flow the system will not cool properly. Here are other issues this can cause: The low pressure side of the system can have lower pressure than normal, the evaporator can freeze up, the evaporator motors can overheat, and of course you will have restricted air flow into the passenger compartment. If you have one of these symptoms, the first place to start is the condition of the evaporator filter(s). If these problems are a result of the filters being clogged, this is not warranty, and we have to bill you for this work. With budgets as tight as they are we know that you do not want this.

It is also necessary to make sure the condensers on the outside of the vehicle are clean. Restricted air flow due to road mud and debris can cause similar non-cooling issues and other system conditions equally as damaging. Every bus was delivered with an A/C system maintenance manual. Please refer to this and implement the recommended maintenance practices. It will save you tons of money long term. Please call us if you need an additional copy.

Our goal is to be the best bus vendor available in North Carolina. All [Carolina Thomas Bus Buzz](#) recipients were sent this newsletter. The latest "buzz" can always be located on our website at www.carolinathomas.com. And we can also be reached toll free at 1-800-440-3492.

Sincerely,

Buzz

Closing Headline

The Carolina Thomas Bus Buzz information can always be located by clicking this link <http://www.carolinathomas.com/CarolinaThomasBusBuzz.aspx>.

To view your subscription options, or opt out of this newsletter please [click here](#).

[Forward email](#)



Try it FREE today.

This email was sent to tschaaf@carolinathomas.com by tschaaf@carolinathomas.com | [Update Profile/Email Address](#) | Instant removal with [SafeUnsubscribe™](#) | [Privacy Policy](#).
Carolina Thomas, LLC | 6327 Burnt Poplar Road | Greensboro | NC | 27419