



LED Tag Lights

This Carolina Thomas Bus Buzz is updating you on what has been done to address the high rate of failure on the LED tag lights (LED license plate lights).

This has been an issue for a while and I did not want you to think we were not working on this.





Carolina Thomas has met personally with the light manufacturer and with Thomas.

The vendor made changes to the light to improve its quality and they are supplying this light to us.

When we get a claim from you we are submitting reports to the light vendor and Thomas by bus VIN so they can verify 100% if the problem is truly corrected. We compare claims on VINs to see if a bus with the new light had another failure.

There were a lot of buses with this light so there will continue to be a lot of claims until all of the older lights get changed out.





In our effort to keep you informed we just did not want you to think that we were not doing anything on this issue.

When you get this you will have just returned from Veteran's Day. We hope you had a good Veteran's Day and we wanted to thank all Veterans personally!

