



Buzz Here!

Updated Information

Chassis Crossmember Replacement Program.

Carolina Thomas has successfully worked with Thomas and Freightliner to offer you a special replacement program for cracked crossmembers.





Please use this Carolina Thomas Bus Buzz to inspect your buses and then execute this program.

Here are the program details.

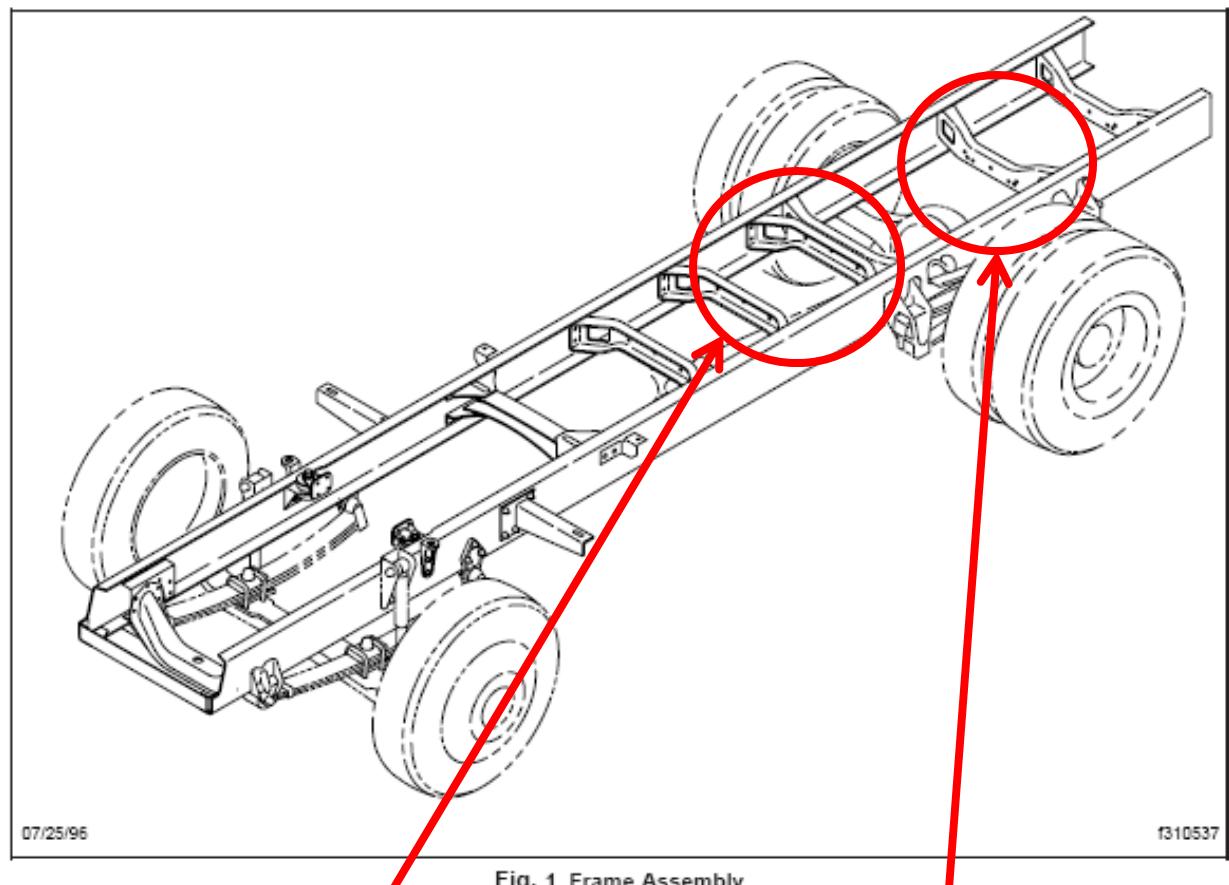


Chassis Crossmember Replacement Program By Age Of Vehicle	What does County do?
<p style="text-align: center;">Years 1 - 5</p> <p>Full warranty-Parts and Labor: Carolina Thomas will supply parts and warranty labor for the replacement of a cracked crossmember. All parts must be ordered through Carolina Thomas to apply.</p>	<p>Call Woody or Kerry at 800-440-3492 EXT. 383 with VIN, Mileage, and Bus number and indicate which crossmember. They will make necessary arrangements with you.</p>
<p style="text-align: center;">Years 6 and 7 (Section Updated 3-10-2010)</p> <p>Full warranty-Parts and Labor: Carolina Thomas will supply parts and warranty labor for the replacement of a cracked crossmember. All parts must be ordered through Carolina Thomas to apply.</p>	<p>Call Woody or Kerry at 800-440-3492 EXT. 383 with VIN, Mileage, and Bus number and indicate which crossmember. They will make necessary arrangements with you.</p>
<p style="text-align: center;">Years 8,9 or 10</p> <p>Carolina Thomas can supply parts at a greatly reduced rate as follows: All parts must be ordered through Carolina Thomas to get this discount. Crossmember A: 5-piece crossmember front of rear axle parts cost to you is \$335.00. Labor would be 7 hrs. if we do repair. Crossmember B: Rear of rear axle dogbone crossmember parts cost to you is \$45.00. Labor would be 2 hrs. if we do repair.</p>	<p>Call Woody or Kerry at 800-440-3492 EXT. 383 with VIN, Mileage, and Bus number and indicate which crossmember. They will make necessary arrangements with you.</p>



See next page for
crossmember photos.





A: Front of Rear Axle Crossmember

B: Rear of Rear Axle Crossmember





Please inspect every unit for a crack or loose bolts in the crossmembers at the rear suspension. Call us at 1-800-440-3492 EXT. 383 and Woody or Kerry will direct you as to how to get this taken care of.





It is our recommendation that you inspect these buses as soon as you can so that if you have a bus that is still available for warranty that you get this.

