

# Carolina Thomas Bus Buzz #118 January 7, 2014

## Proudly Introducing Our New Training Video Service

At Carolina Thomas, we constantly strive to be the best bus company in North Carolina. That's why we are extremely excited and proud to introduce our brand new Carolina Thomas Training Video Service to you.

#### Carolina Thomas Training Video Service - Powered by YouTube

Available for the first time on our secure Carolina Thomas YouTube
Channel, you can now receive the excellent service training and repair tips
of The Buzz newsletters in video format. Each professionally produced
video shows you - in clear, step-by-step instructions - how to perform a
specific service or repair procedure in real time. Our skilled technicians will teach you the
techniques and skills you need to tackle each job quickly and easily.

Now you can get the real-time service and repair training you need - when you need it - right on your PC, laptop or mobile device. All you need to get started is an internet connection and the desire to learn. So grab a cup of coffee, gather your tools and get ready to learn some new skills. Let's get started.

#### Saf-T-Liner C2 Storage Box Repair

For our very first YouTube training video release, we will show you how to easily repair a broken storage box bracket on a Saf-T-Liner C2. (This issue was actually addressed by Thomas in 2011 and in Carolina Thomas Bus Buzz - Issue #37.) This video will give you a good idea of our new video training capabilities and the format you can expect for future additions to the video series. As you view this video, you might want to print a copy of The Buzz - Issue #37 and make some additional notes.

#### **Future Carolina Thomas Training Video Installments**

You can expect to see additional training video releases - delivered right to your inbox - in future issues of the Carolina Thomas Bus Buzz. All newly-released videos will be made available on our <u>Carolina Thomas YouTube Channel</u>. Feel free to check out all our videos and share them with others in your organization. Also, be sure to subscribe to our YouTube channel while you're there.

### Have comments or suggestions?

Let us know what you think of our new training video service. We'd love to hear from you! Please email your comments or suggestions to tschaaf@carolinathomas.com.

As always, thank you for being a valued Carolina Thomas customer.

Sincerely,

Buzz

"Buzz" and all your friends at Carolina Thomas

This newsletter was emailed to all Carolina Thomas Bus Buzz subscribers. Visit us on the web at <a href="www.carolinathomas.com">www.carolinathomas.com</a> for this and past editions of The Buzz. Or call us toll free at 1-800-440-3492 with questions.



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